What you told us...

MATERIALS

YOU THINK
The survey results illustrated a number of specific areas where respondents would like more or specific materials.
"Books on linguistics and bilingualism...[including] basic texts."  
"More sheet music for all instrumentalists."
A recurring theme had to do with getting materials from InterLibrary Loan.
"Most of what I can use for my research and student assignments must come via InterLibrary loan."
"[Would like] longer terms for ILL books and easier renewability."

OUR RESPONSE
- We will send specific requests to the appropriate bibliographers so that they can address these needs with their faculty liaisons.
- We will assess the most highly requested materials requested through ILL each year and make recommendations on ways to lessening the demand of ILL.

PROMOTION

YOU THINK
It is apparent from the survey results that some faculty don’t know they can recommend material for purchase or about our “Recommend a Purchase” form.
"Please create a "Suggest a Book" link on the library website so that we can directly include info there."
"Need a more visible and accessible link for the request of resources on the library webpage."
Some faculty do not utilize all of the library’s collection.
"I do not know the extent of the collection and what is offered."
"I use data bases online [but] have not tried to use the print books or journals."

OUR RESPONSE
- We will publicize the "Recommend a Purchase" form on a slide on the library homepage in order to give the link more exposure.
- We will promote library resources to faculty via a marketing campaign over the next academic year.

OTHER

YOU THINK
The survey identified needs in some areas of the library such as Access Services or Research and Instruction.
"Locating material within [collections] often seems needlessly clunky and take[s] more clicks than necessary."
"[Improved] library catalog speed"
"Easier access to books."
"My students and I can benefit from [instruction on the] use of library tools...to be efficient in doing library [re]search."
"Provide qualitative data analysis programs for student use."
"More indexing."

OUR RESPONSE
- To address access and discoverability issues, the previous library discovery system has been switched to the Primo discovery service.
- We will share department specific comments with the University Librarian for further assessment.

*Select quotes provided.
LIBRARY RESOURCES
SURVEY FEEDBACK
FALL 2017

Overall satisfaction with the collections offered by the library.

- Satisfied: 52%
- Neutral: 17%
- Disappointed: 12%
- Very Satisfied: 16%
- Very Disappointed: 3%

Which formats would you like to see more of at the library?

- Online Journals: 39%
- Print Journals: 8%
- E-books: 24%
- Print Books: 25%
- Other: 4%

The library orders the material I need for my classes and research.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

How do you recommend new library resources for purchase?

- Library Liaison
- Library Staff
- Colleague
- Request Form
- Never Used
- Unsure I Could

The library is responsive to my purchase requests.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

The quality of the library’s resources are sufficient for my field of study.

ELECTRONIC RESOURCES
- Online Journals: 39%
- Print Books: 25%
- E-books: 24%
- Print Journals: 8%
- Other: 4%

PRINT RESOURCES
- Online Journals: 39%
- Print Books: 25%
- E-books: 24%
- Print Journals: 8%
- Other: 4%

MEDIA RESOURCES
- Online Journals: 39%
- Print Books: 25%
- E-books: 24%
- Print Journals: 8%
- Other: 4%